



UPDATE
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www.langandassociates.net

Serving individuals, communities, business, government, and organizations since 1992

“Can We Chat” Program Fills A Void

“It’s time to have a serious conversation.”

Since the onset of COVID-19 and the recent surge of civil unrest, there has been a rising demand for dialogue to more vigorously address racism in America.

Lang & Associates, through its innovative “Can We Chat” program launched in 2018, is uniquely suited to provide safe and relevant opportunities to build on this increasing awareness and compelling desire to engage in frank, inclusive, and often uncomfortable discussions. Initially only in person, “Can We Chat” is now adapted to an online format which has greatly expanded its access. Signature features of this experience are the design of topical agendas that create a focus for both large and small group learning and conversation. With the primary objective to normalize the ability to talk about race and structural racism, the program also provides communication tips, session summaries, and polling to measure impacts and interest.

Lang & Associates Expands

With the ever-increasing need to organize, streamline and craft constructive conversations, Lang & Associates has expanded its pool of experts. Over the span of several weeks, “Can We Chat” designers, Carol Wright and Jackie Boor, trained eight new facilitators in that process. Each are seasoned professionals in their own right with decades of accomplishments in a variety of fields including: dispute resolution, executive coaching, organizational development, and lifestyle/workplace design.

We proudly welcome each new Consultant to our team, and take heart in our expanding capacity to offer a range of expertise to draw upon in developing services and tools uniquely designed for our clients’ needs, expectations and way forward.

Custom strategies and programs to support how we live, work and interact

CAN WE CHAT At-A-Glance

“Can We Chat builds a deeper connection making work more enjoyable.”

Can We Chat Participant

“I appreciate being able to talk in an open forum without worry of judgement or perception, and being part of the dialogue to move us forward.”

Can We Chat Participant

“I was hooked the first time I came because we are able to have personal conversations.”

Can We Chat Participant

Communication Tip

“Seek first to understand, then be understood.”

Stephen Covey

<https://www.langandassociates.net/about-us.html>